

Stanislav Miletsky

TECHNICAL PROJECT & DELIVERY MANAGER

Chon Buri, Thailand | Open to Bangkok relocation and remote/international roles
mail@miletsky.pro | linkedin.com/in/stanmil | miletsky.pro/cv | 14 business days' notice

PROFESSIONAL SUMMARY

Technical delivery leader with 15+ years across AI/LLM programs, high-load platforms, release management, DevOps, infrastructure and international product development. Creates structure in ambiguous, high-risk initiatives, aligns technical and business stakeholders, removes delivery bottlenecks and enables distributed teams to achieve measurable outcomes.

CORE SKILLS

Technical Project Management | Program and Delivery Management | Release Management | Scrum | Kanban | Roadmaps | Backlog Management | Risk and Dependency Management | Stakeholder Management | People Leadership | AI/LLM and RLHF Delivery | AWS and Kubernetes Delivery Context | CI/CD | Incident Management | RCA | DORA Metrics | Jira | Confluence | Jira Service Management | GitHub Actions | Jenkins | PagerDuty

PROFESSIONAL EXPERIENCE

SETRONICA | AI/LLM Project Manager Feb 2025 - Present

- Manage 8 core software engineers and scale delivery with 20+ contributors across coding, testing, MCP, golden-path and agentic dataset workflows.
- Improved model-quality metrics by approximately 15%, reduced time-to-production by 20-30%, and delivered more than 95% of projects on time without rework.

SETRONICA | IT Project Manager, Logistics Technology Sep 2024 - Feb 2025

- Led a cross-functional team of 10 delivering multi-stop routing, combined deliveries, dynamic assignment and real-time driver balancing; reduced logistics costs by up to 18% and customer wait time by approximately 25%.

SETRONICA | Release Manager Dec 2022 - Sep 2024

- Owned production releases for a high-load food-delivery and mobility platform; coordinated Operations, Payments, Wallet, integrations and BI, with release calendars, dependency reviews and go/no-go governance.
- Cut automated test cycles from approximately 25 to 14 minutes, reduced release-related incidents by approximately 60%, and lowered Change Failure Rate from approximately 25% to 10-12%.

SETRONICA | DevOps Delivery Manager Feb 2022 - Dec 2023

- Coordinated 12 DevOps engineers and 2 DBAs supporting an AWS platform with approximately 80,000 daily orders and peaks above 100,000; managed backlog, blockers, on-call rotations and RCA follow-through.
- Collaborative team outcomes: >99.95% availability, approximately 40% lower MTTR and approximately 15% infrastructure cost savings.

SETRONICA | Support Team Manager Nov 2023 - Present

- Manage two Jira Service Management desks serving approximately 250 users; maintain 100% first-response SLA and approximately 85% resolution SLA compliance, with weekly English-language client leadership meetings.

InsightWhale | Project & Account Manager Dec 2020 - Jul 2021

- Managed 10+ concurrent CRO, analytics and BI engagements across the US, Australia and New Zealand, coordinating cross-functional teams and full A/B testing delivery cycles.

perfect.{integers} | Founder & Delivery Lead Mar 2016 - Dec 2020

- Built a Top Rated Plus Upwork agency with a 100% Job Success Score; owned commercial operations and delivery of 60+ international web, mobile and desktop projects.

Development Mill | IT Project Manager to Managing Director Dec 2010 - Apr 2016

- Progressed from international client delivery to leading 6-7 autonomous teams and overseeing 50+ web, mobile and desktop projects.

EDUCATION, CERTIFICATION AND LANGUAGES

Professional Scrum Master I (PSM I), Scrum.org, 2022 | Business Project Management, Omsk State University, 2011
Teacher of English and German, Omsk State Pedagogical University, 2009 | Russian - Native | English - C1